



COVID-19 Safety Protocols

In order to provide a safe environment for effective mental health treatment, physical safety is paramount. Prism LGBTQ+ Counseling follows all government and health official directives which are subject to change as necessary. In light of safety concerns related to contraction of COVID-19 that are constantly in flux, the following are a list of current protocols in place to mitigate risk while participating in treatment at the office:

- Prism LGBTQ+ Counseling-LLC will furnish hand sanitizer for anyone participating in treatment.
- All participants of treatment have the option and are encouraged to wear a mask while in the building and therapy office as well as maintain 6 feet of physical distance between other people when possible.
- If you test positive for COVID-19 or are exposed with a significant degree of risk of contracting COVID-19, you **must** notify your therapist within 24 hours and self-quarantine for a period of 10 days. All appointments will be rescheduled and no cancellation fee will apply. Prism LGBTQ+ Counseling-LLC reserves the right to terminate the therapeutic relationship if an exposure to or positive test for COVID-19 is withheld.

Before you Come to the Office There are three questions to answer prior to arriving at NMHS for an office visit. Please answer the following questions prior to each visit:

1. Have you had any recent illness or symptoms?
2. Have you been recently diagnosed with COVID-19 or had any contact with persons diagnosed with COVID-19? If the answer is yes to any of these questions, you will need to be seen via teletherapy only.

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